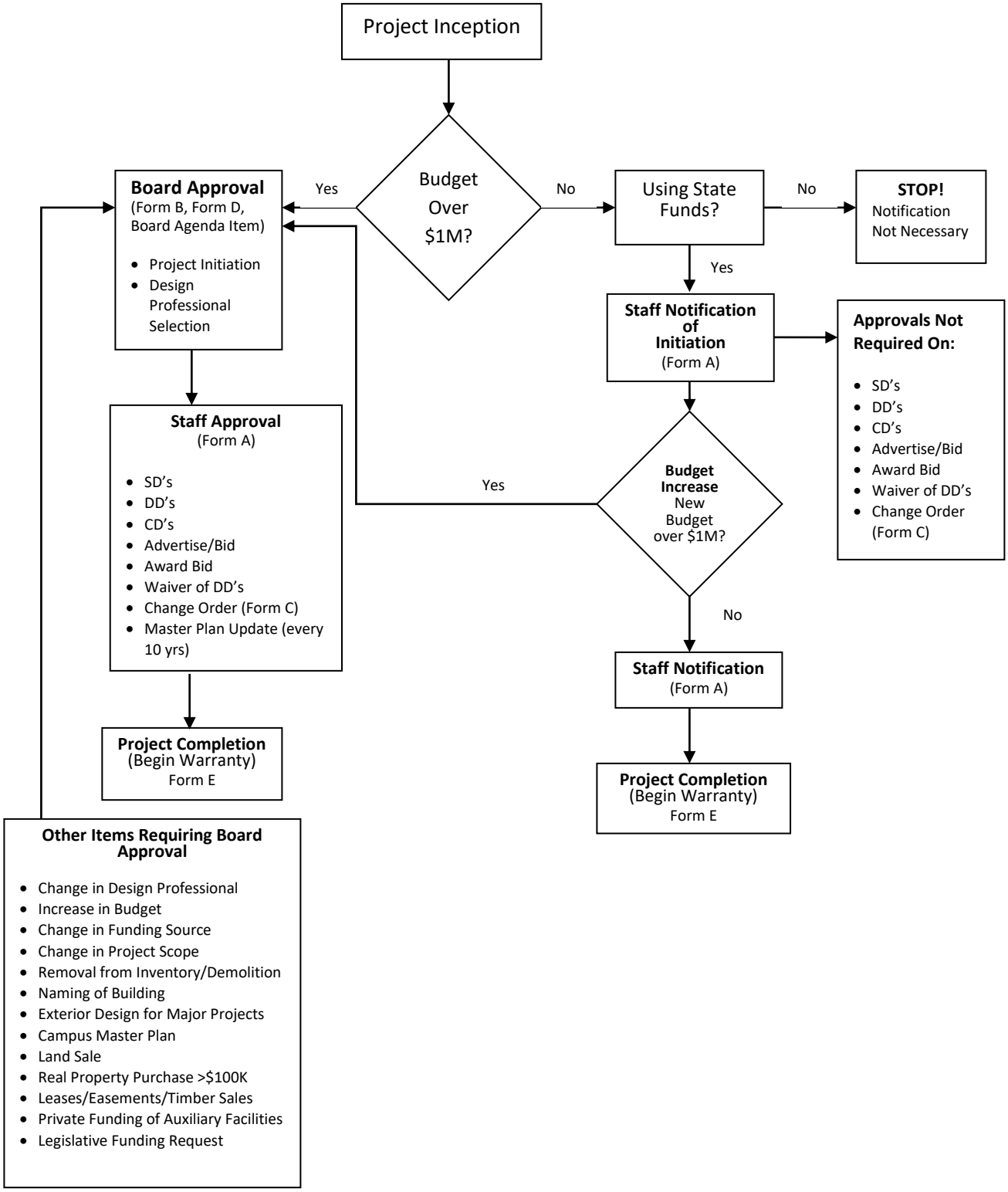IHL PROJECT FLOW CHART